

Can I send wire transfers from my business account?

We offer options for domestic and foreign wire transfers. The Wire Transfer Request form can be found at asbhawaii.com/business/business-wire-transfers. Or for assistance, visit a branch or call the Customer Banking Center at (808) 627-6900 or toll-free number at (800) 272-2566.

How do I reorder checks?

Go to asbhawaii.com/business/reorder-business-checks or call our check provider, Deluxe at (800) 865-1913. You will need the ASB routing number (321370765) and your account number, which is displayed on your existing checks.

How do I stop payment on a check?

This can be initiated through your Online Banking account (enrollment required). Or, you can visit a branch or call our Customer Banking Center at (808) 627-6900 or toll-free (800) 272-2566. For this service, a fee may apply.

How do I handle a transaction dispute?

Visit a branch or call our Customer Banking Center at (808) 627-6900 or toll-free (800) 272-2566.

If you have questions, call the Customer Banking Center at (808) 627-6900 or toll-free (800) 272-2566.

The information presented is subject to change at any time without notice.



Member FDIC

asbhawaii.com



AMERICAN
Savings Bank



AMERICAN
Savings Bank

What You Need to Know...

Biz Essentials Checking
Biz Plus Checking
Biz Deluxe Checking
Analyzed Checking



BUSINESS

Thank you for opening your new account at American Savings Bank (ASB). Please refer to the Business Deposit Account Rules and the Business Deposit Account Disclosures and Fees for the terms of your account. (Analyzed Checking customers will also receive an Analyzed Fee Schedule.) We're pleased to have you as a customer and look forward to serving all your financial needs.

Access Options

- Your Platinum Visa® Business Debit card can be used at retail locations or ATMs.
 - If you request a debit card, it will be received by mail in 3 to 5 business days. Follow the activation instructions noted on the card.
 - You can make purchases by Personal Identification Number (PIN) or by signature. When making payment at a store's terminal, if you select "debit" you'll be prompted to enter your PIN. If you select "credit," you may be prompted to sign for your purchase; the amount will still be deducted from your business checking account.
- Business checks
 - If you ordered checks, you will receive them in 7 to 10 business days.
- Transfer funds (one-time or recurring) between ASB accounts via Online Banking.
 - Requires enrollment in Online Banking. Fees may apply.
- Set up recurring transfers to your account. Bring your completed Automatic Payments and Transfers form to a branch or mail to: American Savings Bank, ATTN: ACH Services, P.O. Box 2300, Honolulu, HI 96804-2300
- Visit a branch.

Account Statement

- Account statements are generated monthly.
 - Analyzed Checking customers will also receive a monthly analysis statement.
- Access up to 24 months of statement history through Online Banking (18 months for Commercial Business).

Common Questions

How will I receive my Personal Identification Number (PIN)?

Your PIN number should have been pre-selected upon account opening at the branch. If you've forgotten it, please visit a branch or call our Customer Banking Center at (808) 627-2900 or toll-free (800) 272-2566.

Is there a fee for a lost, stolen or damaged Visa® Business debit card?

Yes. Ask an ASB branch team member for card replacement details.

Is there a monthly service fee?

Ask an ASB branch team member for fee details. For Analyzed Checking customers, an Earnings Allowance Credit can help to offset all or part of your total charges each month; ask your ASB Account Officer for details.

For what types of transactions am I charged a fee?

Examples of when you may be charged a fee include cleared checks, branch deposits, night depository, and electronic checks (excludes preauthorized debits/credits/POS transactions). For fee details, ask an ASB branch team member.