



# How may we help you?

At American Savings Bank, it's all about making banking easier. So, getting your banking done when it's convenient for you is important to us.

(To better serve you, please have your account number available when contacting us.)

# Online Banking\*

ASB Online Banking provides you with access to your accounts and eServices from your desktop, tablet and mobile devices. Enrolling is easy – just visit our website, asbhawaii.com or download the ASB Hawaii Mobile App from the Apple® App Store or Android<sup>TM</sup> Google Play<sup>TM</sup> Store. Your same Login ID and Password are used to access Online Banking from any device.

## Manage Accounts

Get convenient access to your accounts online.

# Deposit Checks

With the ASB Hawaii Mobile App, you can deposit checks securely from virtually anywhere.

## • Text Banking

Receive your account information via text message. It's fast and easy with simple texting commands using your mobile device.

## **Email**

## Secure Message

Customers enrolled in Online Banking can send a secure message when logged in to Online Banking. Click on "Messages" (if using the ASB Hawaii Mobile App, click on "Menu" first then "Messages") and then "Contact Us" to complete and send the secure message form.

## General Inquiry

Send an email to info@asbhawaii.com (please do not include sensitive information such as Social Security Numbers, account or card numbers).

## **Branch Locations and Hours**

American Savings Bank branches are conveniently located in the state of Hawaii. See the reverse side for a complete listing of our branches.

ATMs are also available at all branches and at other convenient locations. Visit asbhawaii.com for a listing of our ATM locations.

### Call

## **American Savings Bank:**

(808) 627-6900 or toll-free (800) 272-2566

## **Hearing Impaired TDD Assistance:**

(808) 627-6770 or toll-free (800) 871-4357

## Phone Banking

Option 1 will transfer you to Phone Banking where you'll be able to bank by phone from your home, office or on the road to keep on top of all of your accounts with the most current information, 24/7! You'll be able to use voice or touchtone commands to do transactions like transfer money between your ASB accounts, loan payments, request a stop payment on a check, and more! Not enrolled yet? Enrolling is easy – speak with a customer service representative who will assist you in providing your Access ID.

## • Customer Banking Center

For personal assistance, customer service representatives are available Monday through Friday from 8 a.m. to 7 p.m. (HST), and weekends and holidays\*\* from 9 a.m. to 3 p.m. (HST).

### Write

If you need to write us, our mailing address is:

American Savings Bank PO Box 2300 Honolulu, HI 96804-2300

<sup>\*</sup> An internet-enabled device is required to access Online Banking; enrollment required. Standard messaging and data usage fees apply; contact your mobile carrier for details. Optional features you select may incur fees. Visit asbhawaii.com/common-questions for details.

<sup>\*\*</sup> Visit asbhawaii.com or call us for our holiday schedule.

# American Savings Bank (808) 627-6900 or toll-free (800) 272-2566

#### **OAHU**

CAMPUS

300 North Beretania Street Mon. - Thu. 9 a.m. - 5 p.m. Fri. 9 a.m. - 6 p.m.

CHINATOWN 🐔 99 North King Street

Mon. - Thu. 8 a.m. - 4 p.m. Fri. 8 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

EWA 🕙

91-1101 Keaunui Drive Mon. - Fri. 9 a.m. - 7 p.m.

Sat./Sun. 9 a.m. - 3 p.m.

HALEIWA 🕙

66-197 Kamehameha Highway Mon. - Thu. 8 a.m. - 5 p.m. Fri. 8 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

HAWAII KAI 🕙 333 Keahole Street

Mon. - Fri. 9 a.m. - 6 p.m. Sat. 9 a.m. - 1 p.m.

HONOLULU WALMART 700 Keeaumoku Street Mon. - Fri. 9 a.m. - 7 p.m.

Sat. 10 a.m. - 4 p.m. Sun./Hol. 10 a.m. - 3 p.m.

KAHALA 🕏

4211 Waialae Avenue Mon. - Fri. 9 a.m. - 6 p.m. Sat. 9 a.m. - 3 p.m.

KAILUA 🏵 200C Hamakua Drive Mon. - Fri. 9 a.m. - 6 p.m. Sat. 9 a.m. - 1 p.m.

KAIMUKI SHOPPING CENTER 3221 Waialae Avenue Mon. - Thu. 8 a.m. - 5 p.m. Fri. 8 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

KAMEHAMEHA SHOPPING CENTER

1620 North School Street Mon - Fri 9 am - 6 pm

Sat. 9 a.m. - 1 p.m.

KANEOHE 🕙

45-1144 Kamehameha Highway Mon. - Thu. 8 a.m. - 5 p.m. Fri. 8 a.m. - 6 p.m.

KAPIOLANI

1600 Kapiolani Boulevard Mon. - Fri. 9 a.m. - 6 p.m.

KAPOLEI 🕙

888 Wakea Street Mon. - Fri. 9 a.m. - 6 p.m.

Sat./Sun. 9 a.m. - 3 p.m.

LAIE FOODLAND

55-510 Kamehameha Highway Ste. 101 Mon. - Fri. 10 a.m. - 7 p.m.

Sat./Hol. 10 a.m. - 3 p.m.

LILIHA 🅙

555 North King Street Mon. – Fri. 9 a.m. – 6 p.m. Sat. 9 a.m. – 1 p.m.

MAIN 🕙

1001 Bishop Street 1st Floor Mon. - Fri. 7:30 a.m. - 5 p.m.

MAKIKI 🏖

1209 Piikoi Street Mon. - Fri. 9 a.m. - 7 p.m. Sat./Sun./Hol. 9 a.m. - 3 p.m.

MANOA 🌋

2851 East Manoa Road Mon. - Fri. 9 a.m. - 6 p.m. Sat. 9 a.m. - 1 p.m.

MARKET CITY FOODLAND

2939 Harding Avenue Mon. - Fri. 10 a.m. - 7 p.m. Sat./Sun./Hol. 10 a.m. - 3 p.m.

MCCULLY 🐔

1806 South King Street Mon. - Fri. 9 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

MILILANI SHOPPING CENTER

95-221 Kipapa Drive Bldg. F Mon. - Fri. 9 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

MILILANI TOWN CENTER

95-1249 Meheula Parkway #B9 Mon. - Fri. 9 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

PEARL CITY

850 Kamehameha Highway Ste. 164 Mon. - Fri. 8 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

PEARLRIDGE \*

98-200 Kamehameha Highway Mon. - Fri. 9 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

QUEEN-WARD 929 Queen Street

Mon. - Fri. 9 a.m. - 6 p.m.

SALT LAKE SHOPPING CENTER

848 Ala Lilikoi Street Mon. - Fri. 9 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

STADIUM MARKETPLACE

SACK N SAVE

4561 Salt Lake Boulevard Mon. - Fri. 10 a.m. - 7 p.m.

Sat./Sun./Hol. 10 a.m. - 3 p.m.

**UH CAMPUS** 

2445 Campus Road Hemenway Hall Mon. - Thu. 8 a.m. - 4 p.m. Fri. 8 a.m. - 5 p.m. (Closed on state holidays)

WAHIAWA 🐔

649 California Avenue Mon. - Thu. 8:30 a.m. - 5 p.m. Fri. 8:30 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

WAIANAE 🛣

86-120 Farrington Highway Mon. - Thu. 8 a.m. - 5 p.m. Fri. 8 a.m. - 6 p.m.

WAIKIKI 🛣

2255 Kuhio Avenue Ste. 105 Mon. - Thu. 8 a.m. - 5 p.m. Fri. 8 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

WAIPAHU 🐬

94-060 Farrington Highway Mon. - Fri. 9 a.m. - 6 p.m.

Sat./Sun. 9 a.m. - 3 p.m.

WAIPIO GENTRY FOODLAND

94-1040 Waipio Uka Street

Ste. 17

Mon. - Fri. 10 a.m. - 7 p.m. Sat./Sun./Hol. 10 a.m. - 3 p.m.

WINDWARD CITY

SHOPPING CENTER

45-480 Kaneohe Bay Drive Mon. - Fri. 10 a.m. - 7 p.m.

Sat./Sun. 10 a.m. - 3 p.m.

## **HAWAII**

HILO 🏵

100 Pauahi Street Mon. - Thu. 8 a.m. - 5 p.m. Fri. 8 a.m. - 6 p.m.

KAILUA-KONA

75-5644 Palani Road

Mon. - Fri. 8 a.m. - 6 p.m.

Sat. 9 a.m. - 3 p.m.

KEALAKEKUA 🏵

81-6644 Mamalahoa Highway Mon. - Thu. 8 a.m. - 5 p.m.

Fri. 8 a.m. - 6 p.m.

PRINCE KUHIO PLAZA

111 East Puainako Street Mon. - Thu. 8 a.m. - 5 p.m.

Fri. 8 a.m. - 6 p.m. Sat. 9 a.m. - 1 p.m.

WAIMEA

65-1158 Mamalahoa Highway #25A Mon. - Thu. 8:30 a.m. - 5 p.m. Fri. 8:30 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

#### KAUAI

HANAPEPE

4548 Kona Road Mon. - Thu. 8 a.m. - 5 p.m. Fri. 8 a.m. - 6 p.m.

HOKULEI VILLAGE

4454 Nuhou Street Mon. - Fri. 9 a.m. - 6 p.m. Sat./Sun. 9 a.m. - 3 p.m.

WAIPOULI FOODLAND

4-771 Kuhio Highway Mon. - Fri. 9 a.m. - 7 p.m. Sat./Sun./Hol. 10 a.m. - 3 p.m.

#### MAUI

KAHULUI 🐬

150 Hookele Street Mon. - Fri. 8 a.m. - 6 p.m. Sat./Sun. 9 a.m. - 3 p.m.

KEHALANI FOODLAND

370 Kehalani Village Drive Mon. - Fri. 10 a.m. - 7 p.m.

Sat./Sun./Hol. 10 a.m. - 3 p.m.

255 Piikea Avenue Bldg. 4 Mon. - Fri. 8 a.m. - 6 p.m.

Sat. 9 a.m. - 1 p.m.

LAHAINA 🕙

154 Papalaua Street #101 Mon. - Thu. 8:30 a.m. - 5 p.m.

Fri. 8:30 a.m. - 6 p.m. Sat. 9 a.m. - 1 p.m.

PUKALANI

55 Pukalani Street #5504 Mon. - Thu. 8:30 a.m. - 5 p.m.

Fri. 8:30 a.m. - 6 p.m. Sat. 9 a.m. - 1 p.m.

WAILUKU 🕙

69 North Market Street Mon. - Thu. 8 a.m. - 4 p.m.

Fri. 8 a.m. - 6 p.m. **MOLOKAI** 

MOLOKAI

40 Ala Malama Street #101 Mon. - Thu. 8 a.m. - 5 p.m.

Fri. 8 a.m. - 6 p.m. Sat. 8 a.m. - Noon

Branch locations with safe deposit boxes. Please call or visit branch for availability.

Branch hours are Hawaii Standard Time (HST) and may change without notice. Please visit asbhawaii.com or contact your branch for current hours.



