

Prepare for ASB eBanking

Special Situation for a Duplicate Username



Aloha,

American Savings Bank is getting ready to upgrade your digital banking experience.

During this upgrade we are consolidating multiple online banking platforms, and there is some overlap in customers' usernames. Your account is affected by this special situation. We appreciate your assistance in updating your username information.

Steps to change your Username

- Log in to online banking at www.asbhawaii.com.
- Click on the **Self Service** tab.
- In the Preferences section, select **Change Username/Password**
- Enter your Current Username, New Username, and re-enter your New Username. Click the **Change Username** button.
- Please remember your new username so you'll have it to login to the new eBanking system.

Thank you for your assistance and patience during this transition.

For questions, please contact us at (808) 627-6900 or toll-free (800) 272-2566 and select 0 for eBanking help.

Thank you,

American Savings Bank eBanking Team

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This is a promotional email. To unsubscribe from future promotional emails from American Savings Bank, please **opt-out** using **TrueRemove**®. You may continue to receive emails from American Savings Bank regarding the status of your account(s), warranty updates, changes in terms, employment information, or other transactional or relationship information.

Contact Us:

If you have questions, please do not respond to this message using the 'Reply' button.

American Savings Bank online banking customers [sign in here](#) and send us a secure message via the Message Center. If you are not an American Savings Bank online banking customer, [click here](#) to contact us.

Please send written correspondence to:
American Savings Bank, PO Box 2300, Honolulu, HI 96804-2300

Please call us at:
(808) 627-6900 or toll-free (800) 272-2566

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