Common Payments/Bills	New/ Existing Enrollment	
Mortgage / Homeowners Association Fees		
Mobile Phone	Call or go to the	
Insurance Premiums (Life, Auto, AD&D, etc.)		
Online Payments (Paypal)	company's website	
Gym Membership		
Newspaper		
Alarm Service		





What You Need to Know...

Direct Deposit and Automatic Payments

If you have questions, call the Customer Banking Center at (808) 627-6900 or toll-free (800) 272-2566.

Subject to consumer protections laws, the information in this document may change.



Member FDIC

asbhawaii.com



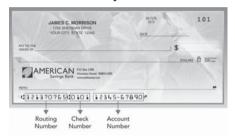


SETTING UP DIRECT DEPOSIT OR AUTOMATIC PAYMENTS

STEP 1: Gather Account Information

You must provide your information about the account where the money will be deposited or withdrawn.

- American Savings Bank's routing number (9 digits) is: 3 2 1 3 7 0 7 6 5
- Your account number (up to 10 digits):
 _____ printed on your
 statement or on your checks



STEP 2: Contact Your Employer, Payer, or Merchant

Your payer may need you to complete a form or provide a voided check to process your request.

Types of Direct Deposit	Existing Enrollment	New Enrollment	
Salary/Wages, Pension, Dividend/ Investment Income	Contact Employer or Payer directly	Contact Employer or Payer directly	
Social Security (SSA) & Supplemental Security Income (SSI)	Call 1-800-772-1213	www.godirect.org	
Civil Service Retirement	Call 1-888-767-6738	or call Go Direct 1-800-333-1795	
Veterans Compensation & Pension	Call 1-877-838-2778		
Other Federal Agency Benefits	Contact agency directly or Call Go Direct 1-800-333-1795	Contact agency directly or Call Go Direct 1-800-333-1795	

STEP 3: Monitor Your Account

For direct deposit, it can take 1-2 months for a payer to process your request and to begin receiving electronic deposit.

CHANGING DIRECT DEPOSIT OR AUTOMATIC PAYMENTS

STEP 1: Contact Your Employer, Payer, or Merchant

You must contact your employer or payer to change the account where the money is being deposited.

STEP 2: Review Your Past Statements to Make a List of Automatic Payments

STEP 3: Contact Each Company With Whom You Have Automatic Bills

You must contact each company to change the automatic payments to draw from the new account. Below is a list of common bills you may need to change.

Common Payments/ Bills	New/ Existing Enrollment
Credit Card Payments	Call or go to the company's website
Hawaiian Electric	Call (888) 813-2207 or https://eservice.hawaiianelectric.com/
Maui Electric	Call (808) 871-9777 or https://www.mauielectric.com/
The Gas Company	Call (808) 526-0066 or http://www.hawaiigas.com/pay-bill/
Investments	Call or go to the company's website
Health Insurance Payment (HMSA, HDS, etc.)	Call or go to the company's website
Loan Payment	Call or go to the company's website
Board of Water Supply	Call 808-748-5020 or email contactus@hbws.org
Oceanic Time Warner Cable	Call 808-643-2100 or https:// secure.oceanic.com/MyAccount
Hawaiian Telcom	Call 808-643-3456 or http:// www.hawaiiantel.com/MyAccount