

# Reset Password

## Applicable For the Following

- Password Reset
- Did not receive registration email

## Instructions

- 1) **THESE PROCESSES WILL ONLY WORK IF YOU ARE USING GOOGLE CHROME AS YOUR BROWSER. PLEASE ONLY ACCESS THE LINK BELOW, AND THE RESET PASSWORD LINK SENT TO YOUR INBOX IN GOOGLE CHROME.**
- 2) Navigate to <https://psomaster-16fa5354b62-171164-17256699144.force.com>

AMERICAN EXPRESS

Log In

Welcome back!  
Log in to continue.

Email

Password

Forgot password?

Log In

New Customer? Sign Up

Privacy Policy | Terms & Conditions

- 3) Select "Forgot Password?"

Email

Password

Forgot password?

Log In

New Customer? Sign Up

- 4) Enter your email address on record at American Savings Bank. Your Relationship Manager or Application Review Teammate will provide you with this email address. Your account is already established with this email address. Using a different email address will be unsuccessful.

## Forgot your password?

We'll send you an email with a link to reset it.

Email

  

- 5) You'll receive an email with a link to reset your password. Click the button or link to "Reset your password".

Aloha,

Per your request, we have sent you a link to reset your password for your PPP application with American Savings Bank.

[Reset your password](#)

- 6) Follow the instructions to "Create a Password".

## Create a Password

Create a Password

  

**i** Passwords should be at least:

- ✓ 8 characters
- ✓ 1 lowercase letter
- ✓ 1 uppercase letter
- ✓ 1 number
- ✓ 1 special character (! # \$ % - \_ = + < >)

Create a unique password and use it for this site only.

Retype Password

7) After clicking “Log In”, you’ll be forwarded to your Dashboard where you can click “Apply Here” to begin the application process.

The screenshot displays the American Savings Bank dashboard. On the left, a navigation menu includes 'Dashboard' and 'Apply Here', with the latter highlighted by a red box. The main content area is titled 'Welcome to your dashboard' and includes a 'TO-DO LIST' with an 'Upload Documents' button and a count of 7 items. Below this is an 'Additional Documents' section with a 'DRAG & DROP or browse' button. On the right, the 'YOUR PRODUCTS' section features a card for 'SBA 7(a) - Paycheck Protection P...' and two other cards: 'FAQs' with a question mark icon and a URL, and 'Need Help?' with a person icon and a contact email address. A footer at the bottom contains links for 'Privacy Policy' and 'Terms & Conditions'.